



Terms and Conditions

We hope you're excited to discover the amazing benefits of extra pedal power. Following the successful completion of the Cycling UK delivered Making Cycling E-asier e-cycle loans programme, Luton Council are happy to be supporting local residents to continue being active by cycling by providing the opportunity to buy a subsidised e-cycle.

How to purchase

Please complete your online reservation for an e-cycle purchase [here](#). Please note, only one e-cycle can be purchased per person.

Please pop along to **Unit 42, Kingsway Depot Luton Council, Luton, LU4 8HA** on your selected date between **10am-2pm** where a friendly member of the team will be ready to assist you on your arrival. Stock is limited, you must secure your reservation prior to attending.

If you are unable collect your e-cycle on the date and time booked, your reservation will be cancelled. If you have any queries please contact:
bookings.makingcyclingeasier@cyclingsuk.org.

Please do not contact Luton Council directly.

On your chosen reservation day

The e-cycles available to purchase are ex-rental and have undergone a basic service prior to sale. The e-cycle is available to purchase in its current condition as second-hand goods with wear and tear and no warranty, with all faults known or unknown. This is reflected in the sale price. You are encouraged to inspect the e-cycle and notify us of any issues prior to completing purchase.

Each purchase will include:

- Your chosen e-cycle
- E-cycle charger
- Gold standard D-lock
- Option to include a helmet

Title of the e-cycle shall pass onto you (the buyer) upon full payment on the day.

You will assume all responsibility for future repairs, maintenance, or safety checks once purchased from Luton Council.

Please note: Only debit or credit card payments will be accepted (Visa and Mastercard accepted but not American Express).

There will be follow-up email communications from Luton Council surveying and monitoring usage and any feedback for the programme up to four times a year for the first twelve months from purchase date.

By making a reservation for an e-cycle purchase, you are deemed to have read and understood the terms and conditions.