# Terms and Conditions

## <u>1 X Caledonian Sleeper return trip for two in Club Room Ensuite on the iconic</u> <u>overnight train (including Breakfast, lounge access where available and priority</u> <u>club car access) worth up to £800</u>

- 1. Caledonian Sleeper complimentary travel is only available to book by contacting <u>gsc@caledoniansleeper.scot</u> quoting your name and the booking code shown in the offer letter.
- 2. Once a booking is accepted and confirmed by Caledonian Sleeper, all complimentary tickets will be sent as an email. You must print a copy of this email and bring it with you to ensure you are permitted to travel.
- 3. Complimentary tickets will only be valid on Caledonian Sleeper services and will not be accepted by other train operators. For details of the Caledonian Sleeper network, please see <u>our route map</u>.
- 4. The class of ticket offered is a return journey for two in a club en-suite room and is at the discretion of Caledonian Sleeper and shall be specified in the offer letter.
- 5. Booking codes are valid for redemption up to and including **1**<sup>st</sup> **May 2024** from the date of issue stated in the offer letter.
- 6. Each booking code is unique and shall only be issued once. Caledonian Sleeper will not take any responsibility for lost booking codes.
- 7. Booking codes are valid for one person and can only be used once.
- 8. Defaced or altered tickets or passes will become void and the holder will be refused admission.
- 9. This complimentary travel offer cannot be used in conjunction with any other offer, discount or reduction.
- 10. Complimentary travel is subject to availability. If there are no tickets available for your selected journey please select a different time or an alternative date. A break of journey is not permitted.
- Bookings must be made no later than 1<sup>st</sup> May 2024 for travel on or before the 30<sup>th</sup> June 2024 and cannot be amended or transferred.
- 12. Complimentary tickets will only be valid for the date and time printed on the ticket, which must be presented to the host upon boarding the train.
- 13. Complimentary tickets and booking codes are non-transferable, non-refundable and cannot be exchanged or upgraded for any other merchandise or tickets.
- 14. Complimentary tickets and booking codes have no monetary value and are not for resale or exchangeable for a cash alternative.
- 15. By accepting the booking code, you agree to be bound by these terms and conditions. Caledonian Sleeper reserves the right to amend these terms and conditions at any time without notice. You shall be subject to the terms in force at the time that the booking code is used.
- 16. To the extent permitted by applicable law, Caledonian Sleeper accepts no liability for any direct, indirect or consequential loss or damage arising under these terms and conditions or suffered as a result of using the booking code or complimentary tickets, whether arising in tort, contract or otherwise

- 17. Caledonian Sleeper reserves the right to alter or vary the content or timing of the whole or any part of the service in circumstances beyond its reasonable control without any obligation to make any refunds or exchange tickets.
- 18. Should your service be cancelled or delayed, Caledonian Sleeper shall not be liable for any accommodation, travel or other costs incurred by you.
- 19. The <u>National Rail Conditions of Travel</u> apply to travel on all Caledonian Sleeper trains.
- 20. The Caledonian Sleeper <u>Terms and Conditions</u>, <u>Privacy Policy</u> and <u>Guest Charter</u> applies to bookings of complimentary tickets on Caledonian Sleeper trains.
- 21. These terms and conditions are governed by English Law.
- 22. Caledonian Sleepers shall Process personal data in accordance with the Data Protection Act 2018 and the General Data Protection Regulation, for the booking of complimentary travel for the purposes stipulated in the Privacy Policy.

# 1 x Eurocycle Adventures Cycling the Cantii way 3-day fully guided bike tour for two worth £550

1. Valid on our 3-day tour on 28-30th June, 2024

## 1 X 2 days 1 night Circular Self-guided cycle break at Suffolk in a spin from Cycle Breaks (Includes bed & breakfast for two, sharing a double or twin room, bike hire (hybrid), luggage transfer and emergency support during the tour and use of route notes, directions and mapping) worth up to £426

- 1. The prize must be taken in 2024 and is subject to availability. It assumes that the winners will share a double or twin room. It does not include travel to / from the start/ finish destination.
- 2. The prize is subject to Cycle Breaks standard terms and conditions and is non-transferable.
- 3. There is no cash alternative.

## 1 x Eurostar ticket including bike worth £165

#### HOW TO BOOK YOUR EUROSTAR TICKETS

- Complete the form below with your first and second preferences of travel. Please note that some trains may already
  be fully booked. If neither choice is available, we will contact you to find alternative dates/times to suit you. You can
  check train times at eurostar.com.
- Early reservation is recommended to avoid disappointment.
- Return this original form to the address shown overleaf and allow at least 21 days but not more than 180 days before
  your chosen dates of travel for us to process your tickets.
- We recommend that this voucher is sent by recorded post and that you keep a copy for your own records.
- Once the booking has been made a confirmation email will be sent with a link to your e-tickets.
- Please ensure that your email address is clearly written.

#### TERMS AND CONDITIONS

- By applying for travel using this voucher you are deemed to have read, <u>understood</u> and accepted these terms and conditions and be bound by them.
- You must send us this ORIGINAL voucher before reservations can be confirmed and tickets issued.
   <u>Photocopies will not be accepted</u>. Eurostar International Ltd accepts no liability for originals lost in the post.
- Eurostar travel is subject to availability. You may not be able travel on the dates you would like.
- All passengers must travel together on both the outbound and return journeys.
- Travel booked using this voucher excludes insurance, transport to and from regional rail stations, across London and at your destination. This is your responsibility.
- No alterations, exchanges or refunds will be permitted after the reservation has been made.
- This voucher is not transferable or exchangeable nor can any form of cash or credit alternative be offered.
- This voucher is not valid for resale.
- This voucher cannot be used in conjunction with any other offer. Bookings made prior to, and, for travel during the validity of this voucher cannot be exchanged or refunded for any ticket acquired under this voucher.
- Eurostar International Ltd does not accept any liability for elements of this voucher other than the travel on Eurostar.
- Eurostar International Ltd Conditions of Carriage apply to all travel which may be obtained by writing to the address shown overleaf or found on **eurostar.com**.

Some dates are not available for travel including, but not limited to, <u>all</u> public/bank holidays and associated weekends and Valentine's Day.

## 1 X Meadow Farm Camping free tents and beds for upto four worth £120

- 1. Meadow Farm Camping only open weekends only from 24th May then everyday from 24th Aug till 31st Aug.
- 2. Meadow Farm Camping can also supply a bbq to cook on or people can simply eat in the many places in Pangbourne which is just a 5min walk.

## 1 X Le Col The Pedal Cover Cycling Top worth up to £120

- 1. No cash alternative
- 2. The promoter reserves the right to substitute the prize

## 2 X Stolen Goat vouchers worth £100

- 1. Voucher available for use on the Stolen Goat website only.
- 2. Only one voucher can be used per transaction and may not be used in conjunction with other voucher offers.
- 3. Voucher cannot be used on custom or pre-order items.

## 1 X Carradice Audax Saddlebag worth £64

- 1. Alternate colours available Black, Neon, Camo
- 2. No Cash alternative or refunds

## 1 X Carradice Baja Handlebar Bag worth £52

- 1. Alternate colours available Black, Neon, Camo
- 2. No Cash alternative or refunds

## 3 X Velovixen vouchers worth £25

- 1. Voucher available for use on the Velovixen website only.
- 2. Only one voucher can be used per transaction and may not be used in conjunction with other voucher offers.