

Cycling in Stevenage Survey 2025

Thank you for taking the time to complete this survey. This survey will take approximately 5-8 minutes to complete. The results will be used by Cycling UK Stevenage Campaigns (led by a group of volunteers) to promote cycling in our town with key decision-makers and to advocate for cycling as a safe and easy option for everyone. All responses are kept strictly confidential.

There are no right or wrong answers. If you are unsure about an answer, please give your best estimate.

If you prefer, use this QR code to complete the survey online



What is your postcode? _____

Your cycling experience

We will ask you a few questions about your experience of cycling in Stevenage. This will help us report on how people use the cycling infrastructure in Stevenage. All questions are optional but we would value your response to help us report better on the experience of cycling in Stevenage.

How often do you wheel or cycle? Wheeling could include using a wheelchair, mobility scooter or scooter. Cycling could include using a bicycle or tricycle. *Please select one option.*

- ☐ Daily or almost daily
- ☐ 1-3 days per week
- ☐ 1-3 days per month
- ☐ Less than once a month
- ☐ Never

What do you use to wheel or cycle? Please select all that apply.

- | | |
|--|--|
| <input type="checkbox"/> Cycle (two wheels) | <input type="checkbox"/> Mobility scooter |
| <input type="checkbox"/> Electric bicycle (two wheels) | <input type="checkbox"/> Scooter |
| <input type="checkbox"/> Folding bike (two wheels) | <input type="checkbox"/> Wheelchair |
| <input type="checkbox"/> Beryl bike | <input type="checkbox"/> Electric wheelchair |
| <input type="checkbox"/> Tricycle (3 wheels) | |
| <input type="checkbox"/> Electric tricycle (3 wheels) | Other: _____ |

If you use a folding bike, what is your main reason for doing so?

Please select all that apply.

- ☐ Cannot park a regular sized bike securely/conveniently at home
- ☐ Parking at destination is problematic for a regular bike
- ☐ Easy to take on public transport
- ☐ Other: _____

What type of journeys do you wheel or cycle? Please select all that apply.

- | | |
|--|---|
| <input type="checkbox"/> Groceries (small shop) | <input type="checkbox"/> To/from train station |
| <input type="checkbox"/> Groceries (week shop) | <input type="checkbox"/> To/from bus stop |
| <input type="checkbox"/> Meeting friends/family | <input type="checkbox"/> For sport/leisure |
| <input type="checkbox"/> Going into town centre (new town) | <input type="checkbox"/> Organised ride with Cycling UK |
| <input type="checkbox"/> Going into town centre (old town) | <input type="checkbox"/> Other organised ride |
| <input type="checkbox"/> To/from school / college / university | |
| <input type="checkbox"/> To/from work | Other: _____ |

Who in your household cycles or wheels for everyday activities?

Please select all that apply.

- | | |
|---|---|
| <input type="checkbox"/> Myself | <input type="checkbox"/> Sibling(s) |
| <input type="checkbox"/> Child(ren) | <input type="checkbox"/> Other household member |
| <input type="checkbox"/> Spouse/partner | |
| <input type="checkbox"/> Parent(s) | Other: _____ |

Where do you and the people in your household usually park your bike when at home? Please select all that apply.

- | | |
|---|---|
| <input type="checkbox"/> Inside our house / apartment | <input type="checkbox"/> On the street |
| <input type="checkbox"/> Balcony | <input type="checkbox"/> At a cycle parking facility away from home |
| <input type="checkbox"/> Shed | <input type="checkbox"/> At a friend or relation's home |
| <input type="checkbox"/> Garage | |
| <input type="checkbox"/> Garden (no shelter) | |
| <input type="checkbox"/> Garden (with shelter) | Other: _____ |

How satisfied are you with the following aspects of Stevenage's cycling infrastructure? With cycling infrastructure, we mean all the things that make cycling possible in our town.

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	NA or no comment
Cleaning e.g. glass and litter clearance					
Maintenance e.g. cracks, potholes					
Vegetation e.g. hedge cutting, verge trimming, leaf clearance					
Drainage					
Navigating					
Cycle parking availability					
Direct routes to where I want to go					
Road cycling from/to cycle way					

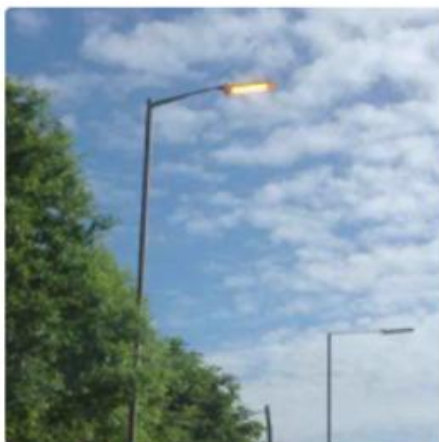
Do you regularly feel unsafe in these situations when cycling in Stevenage? Please select all that apply.

- | | |
|--|---|
| <input type="checkbox"/> On roads without cycleway(s) | <input type="checkbox"/> When riding on poorly maintained surfaces |
| <input type="checkbox"/> On the road (day time) | <input type="checkbox"/> When cycling through a park without lighting |
| <input type="checkbox"/> On the road (evening/night time) | |
| <input type="checkbox"/> On the cycleway(s) (day time) | Other: _____ |
| <input type="checkbox"/> On the cycleway(s) (evening/night time) | |

Have you ever reported problems with the cycleways in Stevenage to the Highways authority? This question **excludes** vegetation and cleaning but **includes** things such as:



Road and cycle path
faults (including
potholes)



Lighting and traffic
lights



Flooding and
drainage

Please select one option.

- ☐ Yes
- ☐ No
- ☐ Unsure

If so, how satisfied were you with how your report was handled? *Please select one option.*

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

If you have made a report to Highways before, please write why you were or were not satisfied with how your report was handled.

Please rate how important you think these campaign activities of the last year are. Feel free to ask us questions about any of these activities after the survey.

	Very important	Somewhat important	Not important
Presented to the full Council about our 2024 survey findings			
Met with developers and influenced cycle parking in new developments (town centre, leisure centre, and housing projects)			
Met with ward councillors in 7 areas across town to raise awareness of cycling needs			
Partnered with local disability advocacy group (invis-Ability) to document accessibility barriers at Roaring Meg retail park			
Organised celebration ride to promote traffic-free cycling routes (coming June 22nd)			
Responded to planning applications and consultations to advocate for proper cycle facilities			
Audited cycleway conditions and questioned election candidates to campaign for better maintenance			

Do you have any other thoughts or suggestions about wheeling or cycling in Stevenage that you would like to share with us?

About you

We know the cycling experience differs for people from different ages and genders, which is why we would like to ask you a few more questions. All questions are optional but we would value your response to help us report better on the experience of cycling in Stevenage.

What is your age?

- ☐ 18 to 24
- ☐ 25 to 34
- ☐ 35 to 44
- ☐ 45 to 54
- ☐ 55 to 64
- ☐ 65 or over

What is your gender?

- ☐ Male
- ☐ Female
- ☐ Non-binary
- ☐ Prefer not to say

Staying in touch and getting involved

Cycling UK Stevenage Campaigns is run by 4-5 active volunteers who advocate year-round on behalf of people who cycle with Stevenage Borough Council, Hertfordshire County Council and other stakeholders. If you would like us to stay in touch with you, please leave your contact details and tell us if you would like to get more involved.

Please turn over to see how you can do so

Would you like to receive occasional campaigns updates from Cycling UK Stevenage via email? These are irregular email updates to share major announcements or key campaigning achievements that we think might be relevant for you. No spam and every few months only. You can unsubscribe at any time.

☐ Yes

☐ No

Sharing your experiences - Residents' Panel Invitation. Our cycle network was state of the art in the 1960s, but hasn't always received the love it deserved. Other towns are catching up. We want to know if the network still meets your needs. That's why we are setting up a residents' panel.

This volunteer-led group gives you a chance to share your voice on local cycling issues, connect with others who cycle for everyday journeys in Stevenage, and help shape our campaigns. We meet four times a year with flexible involvement - join when it suits you.

Do you want to join our panel?

☐ Yes (this is no commitment yet)

☐ No

Would you like to receive invites for our social events? These are regular socials for people who cycle in Stevenage to come together with like-minded people. This is specifically for people who cycle for everyday journeys in Stevenage and are interested in getting to know other people who cycle too.

☐ Yes, I'd like to receive invites when there is a meetup

☐ No

Please write your email address if we can stay in touch with you. If you indicated that you want to receive information or invitations from us, we will need your email address to get in touch.

Thank you for taking the time to complete this survey.

The results will be used by Cycling UK Stevenage Campaigns to promote cycling in our town. If you have any questions or concerns about this survey or if you would like to get more involved with our campaign work, please get in touch via email - **cyclingukstevenagecampaigns@gmail.com**